

Updated March 19, 2020 at 5 pm

Coronavirus Update

We are open with Modifications

To our valued campers:

First and foremost, Jellystone Park™ at Whispering Pines is dedicated to the well being of our guests and staff. Since the beginning, our goal has been to provide exceptional outdoor experiences for the whole family. We are still open, and we welcome you to the fresh air and outdoor spaces of Jellystone Park™ at Whispering Pines. As you consider visiting us, we want you to be aware of our increased efforts to keep our guests and team members safe and healthy.

In accordance to Texas Governor Gregg Abbott's executive order today and after careful consideration, we have decided to modify our business practices through April 3rd, 2020. As this situation rapidly evolves, we will continue to take the necessary steps to ensure that we are acting based upon the guidance provided by President Trump, Governor Abbott and the CDC, and keep our guests informed every step of the way.

Our Enhanced Cleaning Protocol

We have elevated our sanitation measures to ensure the well being of our guests and staff by increasing the frequency of cleaning and disinfecting areas including but not limited to:

- Outdoor handles
- Light switches
- Counters/tabletops
- Faucets and fixtures
- Credit Card machines
- Golf Carts
- Store displays
- Cabin & golf car keys
- Sports equipment
- Restrooms
- Playgrounds
- Tables and chairs
- Trash Cans

Limited Activities & Amenities

In order to promote social distancing, we have modified our activity schedule and amenity offerings until April 3rd, 2020.

The following will be OPEN

- Mini golf is open.
- Bathhouses are open.
- Laundry facility is open.
- The outdoor movie theater will be open.
- Sport courts are open.
- Sand volleyball court is open.
- The fishing pond is open.

The following will be CLOSED

- The Poolside café will be closed.
- Pools and Waterzone will be closed.
- The Jumping Pillow will be closed.
- Scheduled activities are cancelled, i.e., Ceramics, Tie-Dye, Laser Tag, Gem Mining, Hey Hey Heyride, and the Bears are back in hibernation.

Precautionary Measures You Can Take

- Wash your hands with soap and water for at least 20 seconds.
- Avoid close contact with people who are sick.
- Use a disposable tissue to cover a cough or sneeze.
- Avoid touching your face, especially your eyes, nose and mouth.
- Clean and disinfect frequently touched objects.
- Stay home if you have flu-like symptoms.

Reservation Modification Information

For guests wishing to modify their reservation, if you are scheduled to arrive before April 3rd, 2020, we are happy to move your reservation to another date in 2020 until 24 hours before your arrival or we will refund your reservation.

We are here for you and look forward to helping you plan your next getaway. Our office is open 9 am to 6 pm daily. You can also book online at www.jellystonetyler.com or email us at: reservations@jellystonetyler.com or call us at 903-858-2405.

We are sensitive to this matter and are doing our part to employ best practices for slowing the spread of COVID-19.